Campus Health Centre
Thursday 5th December at 3.00pm
University of Hull - Occupational Health Department.

Agenda

Present :	Ray Stow	Dick Groke
	Margaret Groke	Mark Whitaker
	Anna Ainsworth	

1. Apologies for absence

	Brian Swallow	Diana Sandy

2. Minutes of the meeting held on 3rd October
The minutes were approved as a true record.

3. Matters arising

a. Follow up from ICB Manager Mark Williams – to be discussed at the March 2025 meeting.

b. E-magazine draft – Mark Whitaker circulated several example patient newsletters taken from other GP practice websites. The the group reviewed and agreed some key elements to be included in the draft. The final draft to be presented in advance of the March 2025 meeting.

c. Membership recruitment
Mark Whitaker shared that a patient wishes to join the group, her name is Joanne Maffin. Dates and details of next meeting to shared.

d. Friends and Family Test – Summary of the results from April 2023 were provided to the group (attached) – noted the improvement in April 2024 onwards patient feedback. Mark Whitaker Agreed to share anonymised patient comments with group members to allow for discussion around areas of improvement.

e. Practice web site
Feedback was shared with regards to the practices website and some amendments suggested, Mark Whitaker agreed to undertake and review at next group meeting.

4. Agreed schedule of meetings for 2025

Thursday - March 6th 2025 – 3pm
Thursday - June 5th 2025 – 3pm
Thursday - September 11th 2025 – 3pm
Thursday - December 11th 2025 – 3pm

All meetings to be held in the **University of Hull - Occupational Health Department** (subject to confirmation)

5. Any other business

Mark Whitaker agreed to share the dates of Saturday clinics to held at the practice .

Mark Whitaker agreed to invite the Social Prescribing team to attend a future meeting.